

Privacy Policy

PLEASE READ THIS POLICY CAREFULLY

Zark Inc. is committed to safeguarding the confidentiality and privacy of information entrusted to it, including any personal information (sometimes referred to as "personally identifiable information" or "PII") collected through its websites. Your continued use of this website constitutes your agreement with this Privacy Policy and any subsequent updates. Please see the additional information under the heading [Legal] for more information about our online terms of use and policies in general.

Who to Contact About Your Personal Information

If you have any questions about our use of your Personal Information you can e-mail lao@zarkinow.com or write to:

Zark Inc.

Attn: Legal

225 E Broadway, Glendale, CA 91205

What Types of Personal Information is Collected

The personally identifiable information that may be collected might include your name, address, e-mail address, and telephone number. Additional background information might be collected in connection with specific inquiries.

In addition, Zark Inc. may collect certain types of information that you do not visibly enter, such as your IP address, browsing patterns on our websites, clickstream data, and HTTP protocol elements. This tracking information is stored in an anonymous, aggregated, and non-personal format, and is used to understand and analyze trends, administer the websites, and learn about user behavior on the websites. However, Zark, Inc. may use IP addresses to help identify you when Zark Inc. feels, in its sole discretion, that it is necessary to enforce compliance with this Privacy Policy, to protect its services, websites, systems, information, employees, business partners, subsidiaries, affiliates, users, customers or others, or when required by law or for law enforcement purposes.

Purpose for Collecting Personal Information

We use this Personal Information to: Communicate with you and others as part of our business; Send you important information; Make decisions about whether to provide services which we offer; Carry out research and analysis, including analysis of our customer base and other individuals whose Personal Information we collect as explained in this Privacy Policy; Provide marketing information to you; Personalize your experience when using our websites; Manage our infrastructure and business operations, and comply

with internal policies and procedures, including those relating to auditing; finance and accounting; billing and collections; IT systems; data and website hosting; data analytics; business continuity; and records, document and print management; Comply with applicable laws and regulatory; and Establish and defend legal rights; protect our operations or those of any of our group companies or business partners, our rights, privacy, safety or property, and/or that of our group companies, you or others; and pursue available remedies or limit our damages.

Sharing of Personal Information

Zark Inc. may make Personal Information available to:

Our group companies Other Zark Inc. companies may have access to and use of Personal Information in connection with the conduct of our business where appropriate.

Our service providers External third-party service providers, such as accountants, actuaries, auditors, experts, lawyers, and other outside professional advisors; IT systems, support and hosting service providers; printing, advertising, marketing, and market research and analysis service providers; banks and financial institutions that service our accounts; third-party claim administrators; document and records management providers; and similar third-party vendors and outsourced service providers that assist us in carrying out business activities. Governmental authorities and third parties involved in the court action

Zark Inc. may also share Personal Information with governmental or other public authorities (including, but not limited to, courts, law enforcement, and tax authorities; and third-party civil legal process participants and their accountants, auditors, lawyers, and other advisors and representatives as we believe to be necessary or appropriate: (a) to comply with applicable law, including laws outside your country of residence; (b) to comply with legal process; (c) to respond to requests from public and government authorities including public and government authorities outside your country of residence; (d) to enforce our terms and conditions; (e) to protect our operations or those of any of our group companies; (f) to protect our rights, privacy, safety or property, and/or that of our group companies, you or others; and (g) to allow us to pursue available remedies or limit our damages. Information Security

Zark Inc. has reasonable security policies and procedures in place to protect personal information from unauthorized loss, misuse, alteration, or destruction. Zark Inc. will take appropriate technical, physical, legal, and organizational measures, which are consistent with applicable privacy and data security laws. Despite Zark Inc.'s best efforts, no data transmission over the Internet or data storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any Personal Information you might have with us has been compromised), please immediately notify us.

Personal Information of Other Individuals If you provide Personal Information to Zark Inc. regarding other individuals/entities, you agree: (a) to inform the other individual/entity about the content of this Privacy Policy, and any other applicable Privacy Notice provided to you; and (b) to obtain any legally-required consent of Personal Information about the individual/entity in accordance with this Privacy Notice and other Privacy Notice. Access

If you have submitted personal information to Zark Inc., under most circumstances you have the right to reasonable access to that data to correct any inaccuracies. You can also make a request to update or remove information about you by contacting lao@zarkinow.com, and we will make all reasonable and practical efforts to comply with your request, so long as it is consistent with applicable law and professional standards.

California Rights

If you are a California resident, California Civil Code Section 1798.83 permits you to request information regarding the disclosure of your PII by Zark Inc. to a third party for the third party's direct marketing purposes. Zark Inc. does not share, sell, rent, or trade your PII with any third parties for promotional purposes. To make such a request, please contact us using the contact information provided below.

Other Information We Collect Through our Websites "Other Information" is any information that does not reveal your specific identity, such as:

Browser and device information; Information collected through cookies, pixel tags, and other technologies; Demographic information and other information provided by you; and aggregated information

How We Collect Other Information

We and our third-party service providers may collect Other Information in a variety of ways, including: Through your browser or device: Certain information is collected by most websites or automatically through your devices, such as your IP address (i.e., your computer's address on the internet), screen resolution, operating system type (Windows or Mac) and version, device manufacturer and model, language, Internet browser type and version, time of the visit, and the page(s) visited. We use this information to ensure that the Websites function properly. Using cookies; online tracking: Cookies are pieces of information stored directly on the device you are using. Cookies allow us to recognize your device and to collect information such as internet browser type, time spent on the Websites, pages visited, language preferences, country website preference. We may use the information for security purposes, to facilitate navigation, to display information more effectively, or to personalize your experience while using the Websites. In addition, we may use the information to gather statistical information about the usage of the Websites in order to understand how they are used, continually improve their design and

functionality, and assist us with resolving questions about them. Cookies further allow us to present to you the advertisements or offers that are most likely to appeal to you. We may also use cookies to track your responses to our advertisements and we may use cookies or other files to track your use of other websites. We do not respond to browser do-not-track signals at this time. Third parties may collect information about your use of the Websites or online services.

Below is a description of some of the cookies we may use on the Site, what they do, what data about you they collect, and what we may use them for:

Geo-Location cookie:

When a visitor visits the Site for the first time we read their location from their IP address and use this information to assume the country site that they want to visit. This method is not entirely accurate, however, so when they navigate to a particular country site we use a cookie to store this information and to store the language that they chose to view the site. The next time they visit the Site we read the cookie and present the same country and language version they used on their last visit. This has the intended benefit that they don't need to reselect the country site they need each time they visit a Zark, Inc. website. No Personal Information is collected or used by the cookie. Site Catalyst cookie (by Adobe): This cookie enables us to collect and analyze data about how visitors arrive at the Site and then how they interact with the Site, including products they may search, the content they may view, and the steps leading up to a completed or abandoned sale. We use this aggregated information to adapt the Site to better serve their and other users' needs and interests, and to provide more relevant and useful information. The cookie is placed on a visitor's PC on a temporary basis only. The cookie does not collect or use their Personal Information. Instead, it logs an anonymous code that identifies users and this code follows the user in their journey through the Site. We use aggregated and anonymous information for statistical analysis.

DoubleClick cookies:

We place a tracking pixel cookie on all Site visitors' computers for the purpose of our banner advertising activity. We use these cookies to know that a visitor has been on the Site before which allows us to display an appropriate banner ad on an affiliated network website. No Personal Information is collected. One of the advertisement companies that we use is Google, Inc, trading as DoubleClick. For more information on the DoubleClick cookie, or to opt-out from the DoubleClick advertisement cookie please visit <http://www.google.com/privacy/ads/>.

Optimost cookie:

Optimost is a service provided by Hewlett-Packard to analyze customer behavior when visiting the Site. This service allows us to test variations of our website pages or elements within the pages. The tests will usually result in improvements to the website and the user experience. The cookie has an anonymous "visitor ID" which is a random number generated to identify a visitor, to distinguish between unique and/or repeat visitors. These cookies do not collect Personal Information. To view the Optimost privacy policy, please visit <https://asp.optimost.com/avatar/privacy-policy>.

Oracle cookie:

We use the services of www.oracle.com to serve a persistent cookie on visitors' browsers when they first visit our web pages unless there is already an Oracle cookie on their browser because they have visited a non-Zark, Inc. site that is also using Oracle's services. However, visitors' browsing activity on our web pages will not be combined with visitors' browsing behavior on other websites using Oracle's services. We use visitors' browsing activity on our web pages to understand which pages and content our visitors use or do not use so that we can monitor Site content to best meet our visitors' needs. For further information please read the Oracle privacy policy.

You can refuse to accept the cookies we use by adjusting your browser settings. However, if you do not accept these cookies, you may experience some inconvenience in your use of the Site and some online products.

Using pixel tags, web beacons, clear GIFs, or other similar technologies: These may be used in connection with some Websites and HTML-formatted e-mail messages to, among other things, track the actions of users of the Websites and email recipients, measure the success of our marketing campaigns and compile statistics about usage of the Websites and response rates. We use Adobe's Omniture analytics service, which uses cookies and web beacons to help us understand more about how our website is used by consumers so we can continue to improve it. Adobe does not have the right to use the information we provide to them beyond what is necessary to assist us. For more information on Adobe's Omniture service, including how to opt-out, go to: <http://www.omniture.com/privacy/policy#optout>.

We may use behavioral advertising service providers to customize, target, and report on Zark, Inc. advertisements served across the web. To do this, these service providers use cookies, pixel tags, and other technologies to collect information about your and other users' use of our Site and third-party sites. If you would like to opt-out of having your Site usage information used for these purposes, visit the self-regulatory program opt-out pages at: www.aboutads.info/choices/ or www.networkadvertising.org/managing/opt_out.asp.

Using your physical location:

We may collect the physical location of your device to provide you with personalized location-based services and content. We may also share your device's physical location, combined with information about what advertisements you viewed and other information we collect, with our marketing partners to enable them to provide you with more personalized content and to study the effectiveness of advertising campaigns. In some instances, you may be permitted to allow or deny such uses and/or sharing of your device's location, but if you choose to deny such uses and/or sharing, we and/or our marketing partners may not be able to provide you with the applicable personalized services and content.

Using information provided by you:

Some information (for example, your location or preferred means of communication) is collected when you voluntarily provide it. Unless combined with Personal Information, this information does not personally identify you.

By aggregating information:

We may aggregate and use certain information (for example, we may aggregate information to calculate the percentage of our users who have a particular telephone area code).

Please note that we may use and disclose Other Information for any purpose, except where we are required to do otherwise under applicable law. If we are required to treat Other Information as Personal Information under applicable law, or if we combine Other Information with Personal Information, then, in addition to the uses listed in the "Other Information We Collect" section above, we may use and disclose Other Information for all the purposes for which we use and disclose Personal Information.

Third-Party Privacy Practices

Zark Inc. Websites may contain links to other sites, including websites maintained by Zark, Inc. affiliates that are governed by other privacy policies that may differ somewhat from this one. Users should review the privacy policy of each website visited before disclosing any personal information. To the extent that we provide links to third-party websites, such links do not constitute an endorsement, sponsorship, or recommendation by Zark Inc. of the third parties, the third-party websites, or the information contained on those websites, and Zark Inc. is not responsible or liable for your use of such third party websites.

Zark Inc.'s websites are not intentionally designed for or directed at children under the age of 18. It is our policy never to knowingly collect or maintain information about anyone under the age of 18 and we request that these individuals do not provide Personal Information through the Zark Inc. Websites. Changes to this Policy

Zark Inc. reserves the right to make changes to this Privacy Policy from time to time. We will notify you by posting amendments to the Privacy Policy on this website.

Questions and Comments

If you have questions or concerns regarding this policy or Zark Inc.' personal data processing policies, please contact us at: lao@zarkinow.com.